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EMPLOYMENT HIGHLIGHTS

- MANY YEARS AS PROJECT MANAGER FOR ENTERPRISE INFORMATION SYSTEMS IMPLEMENTATIONS, INCLUDING CLINICAL & HEALTHCARE IT, MEANINGFUL USE AND ARRA IMPLEMENTATIONS WITH **95% SUCCESS** RATE UNDER MY LEADERSHIP
- MORE THAN 30 LARGE PROJECTS COMPLETED; START TO FINISH, TAKING OVER TROUBLED PROJECTS AS WELL AS SMALLER STAND-ALONE SOFTWARE PROJECT IMPLEMENTATIONS
- MANAGE PROJECT IMPLEMENTATIONS AT BOTH US AND INTERNATIONAL HEALTHCARE ORGANIZATIONS
- BETA SOFTWARE DEVELOPMENT AND ROLLOUT, PRODUCT LIFE CYCLE DEVELOPMENT, PMO INFRASTRUCTURE, AND SUPPLEMENTAL SERVICES SALES
- IMPLEMENTATION CONSULTANT (MULTI-MODULE) FOR CLINICAL INFORMATION SYSTEMS
- SUPPORT AND MAINTENANCE OF INFORMATION SYSTEMS
- CLINICAL NURSING AND SUPERVISORY WORK
- HEALTHCARE FACILITIES ENGINEERING MANAGEMENT
- HONORABLY DISCHARGED FROM THE USAF WITH MEDALS
- EXTERNAL AND INTERNAL CUSTOMER FOCUSED WITH A NATURAL ABILITY TO COMMUNICATE AND LEAD ACROSS ALL LEVELS OF ANY ORGANIZATION

EXPERIENCE

Quadramed Corporation

Ontario, CA
July 2009 to February 2013

Project Manager

Managing installation projects of company's Integrated Enterprise Clinical Patient Care System (QCPR) at national and international hospital sites. These projects' budgets range from \$3 to \$7 Million and their time frames are from 6 months to 1 year. My project team typically consists of a multidisciplinary team of 5 to 10 team members.

Cedarview Solutions

California
December 2007 to June 2009

Health Information Technology Recruiting Consultant

Specializing in helping Healthcare Organizations' IT Departments, HIT Software Vendors, and HIT Consulting companies identify and locate qualified project team members from Implementation, Practice and Integration consultants to Project Managers, Directors and CIOs. My vast connections with the HIT community and experiences with HIT products such as Cerner, Eclipsys, Quadramed, McKesson, ChartOne, Picis, Pixys, Neon...etc, has helped me succeed helping fulfill the variety of these positions.

Eclipsys Corporation

California
July 2006 to October 2007

Project Manager

Manage implementation projects of the company's enterprise clinical information systems (*Sunrise Clinical Manager, Sunrise Pharmacy, Sunrise Records Manager, Patient Financial Manager, e-link Integration Engine...etc*).

Fair Isaac Corporation-Insurance GroupSouthern California
November 2005 to June 2006 (Division-wide layoffs)***Systems Integration Lead***

Manage implementation projects of the "SmartAdvisor" Healthcare Insurance Bill Review software. Responsibilities start from the handover of contract from the Sales group, to management and coordination of the project kick-off, definition, design, development and training, delivery, Go-Live and transition to the Product Support group. (*Short employment was due to division-wide layoff of 200 employees*).

Perot SystemsSouthern California
February 2004 to November 2005***Project Manager/Implementation Consultant***

Manage implementation of Clinical and Surgical Information Systems. These projects' budgets averaged from about \$1.2 to \$5 Million and their time frames are from 9 to 18 months. My project team consists of a multidisciplinary team of 5 FTEs, plus other partial FTEs as needed. Responsibilities include the management of: Identifying project scope and deliverables, project initiation and plan development, risk and issue resolution, project communication, resource identification, hardware acquisition and setup, network setup, software installation, database customization, quality assurance, integration testing, and live transition.

Misys Healthcare/Per-Se Technologies/HDS Corporation

San Bernardino, CA

Started as a Clinical Analyst and moved to Project Manager Position in 1997Feb 96 to Feb 2004

Project Manager

Managed installation projects of company's Integrated Enterprise Clinical Patient Care System (Ulticare/Patient1/Misys CPR) at national and international hospital sites. These projects' budgets ranged from \$3 to \$7 Million and their time frames are from 6 months to 1 year. My project team consisted of a multidisciplinary team of 5 to 10 team members. I also functioned as the technical sales support agent when needed, performing activities such as: organizing our representation at symposiums, identifying leads for sales staff, sales demonstrations and prospective client follow-ups. In the absence of new clients, I managed several installed customers, generating consulting services and hardware revenue, and maintaining customer satisfaction. Responsibilities included the management of: project plan development, resource identification, hardware acquisition and setup, network setup, software installation, database customization, quality assurance, integration testing, and live transition. Additionally I have managed and/or participated in the development and deployment of new Oracle/Oracle discoverer and Vista, the Java based solutions, which are to be deployed throughout our customer base.

Clinical Analyst/Implementation Consultant

Installed Ulticare® /Patient1/Misys CPR, an "Integrated Enterprise Patient Care System" at various hospitals. Duties included: Workflow analysis/document development, customizing of the database and Go-live implementation. My main module was the Order Communication Module (ancillaries/Orders Management), however I have assisted with Nursing, Reg/ADT, Scheduling, Radiology and Laboratory module installations. Additionally, I have installed the Java based Vista Desktop. I was promoted from Associate Installation Analyst to Installation Analyst in only one year, which usually took about three years.

Loma Linda University Behavioral Medicine Center

Redlands, CA

(Formerly Charter Hospital of Redlands - Mar 1988 to Jan 1990)March 1988 to February 1996

Held the following two jobs concurrently at this facility

Part Time Engineering Services Assistant

- Managed hospital's telecommunications system, including reporting and programming of hardware and software.
- Developed and managed small database applications such as hospital maintenance work order system, preventive maintenance and repair program using Microsoft Access and Visual Basic 3.0.

- Microcomputer hardware and software technical support. I was also in charge of researching, evaluating, testing and recommending turnkey clinical and administrative applications that were being considered for the facility's use.
- Arrange and negotiate contracts, pricing and bidding with outside services for repairs, purchases, building modifications and acquisition of electronic instruments/equipment and software.
- Maintain close communication with all department managers regarding their maintenance, telecommunications, marketing and regulatory requirements as it related to the overall mission and objectives of the facility.

Weekend Coordinator (Loma Linda University cont'd) March 1988 to February 1996
 Functioned as Staffing Coordinator, Admitting Officer also maintained patients' paper and partially computerized charts to ensure compliance with federal, state and local regulations; and communicated all billable services to business office.

United State Air Force, March Air Force Base Hospital Moreno Valley, CA
Nursing Technician/Shift Leader March 1984 to March 1988
 Supervised and scheduled staff, arranged for training of new recruits on nursing units, and performed nursing functions including direct patient care, medication administration, physician order processing.

EDUCATION

California State University San Bernardino, CA
Bachelor of Arts in Business Administration with Information Management Concentration 1995

Learning Tree International San Bernardino, CA
Hands-On Project Management June 2001

Perot Systems Anaheim, CA
PM100 - Successful Project Management January 2005

Web development Self Study Home, CA
Microsoft Expression Web October 2008
 WordPress Development (Intermediate Skill Level) April 2013
 Joomla Web Design (Intermediate Skill Level) July 2013
 Basic HTML5 and CSS Design August 2013

PMP Certification
I obtained the qualification letter to take the PMP Certification Exam , and will schedule to take exam in the near future.

LANGUAGES

Arabic and French, reading, writing, speaking and an excellent ability to quickly learn new languages if needed. Currently in the process of learning Spanish as well.

INTERESTS

In addition to my social interests, I enjoy staying current on the latest healthcare technology developments, and market trends.

Please contact me if you require *professional references*
 You can also
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